

Summary of State Efforts to Increase Access to Services and Benefits Using the Internet

State	Information	Eligibility Screening	Enrollment	Comments
<p>Pennsylvania</p> <p>Program Name: COMPASS (Commonwealth of Pennsylvania’s Access to Social Services) https://www.humanservices.state.pa.us/compass/CMHOM.aspx</p> <p>Contact: Jerry Koener, Director of COMPASS Program, Pennsylvania Department of Public Welfare</p>	<p>All programs described to right.</p>	<p>Assesses eligibility for all programs described at right + long-term care assistance and other health assistance (breast and cervical cancer screening, etc.)</p>	<p>Application: Allows individuals to apply for benefits for: cash assistance, Food Stamps/SNAP, child care subsidies, health care coverage (Medicaid, CHIP, and AdultBasic), home heating assistance (LIHEAP), school meals, family planning services (SelectPlan for Women) and long-term living services.</p> <p>Reapplication: Can also reapply for all above except LIHEAP and school meals.</p>	<p>Community Partners: Allow applications directly from applicants or via specialized portal community partners can use to meet signature and verification requirements.</p> <p>Language accessibility: Website can be viewed in both English and Spanish; limited information also available in 4 other languages</p> <p>Other Info: Online application takes 30-40 minutes to complete; unwieldy because covers so many programs.</p>

State	Information	Eligibility Screening	Enrollment	Comments
<p>Wisconsin</p> <p>Program Name: ACCESS https://access.wisconsin.gov/access/</p> <p>Contact: None located yet.</p>	<p>All programs are categorized as Health Care Programs, Nutrition Programs, or Other Programs. Information provided on all programs to right + family planning, long-term care, chronic disease programs, elderly nutrition programs, child care assistance, kinship care, SSI, TANF, health care for the uninsured, etc.</p>	<p>Assesses eligibility for all programs described at right + prescription drug assistance programs, Medicare Part D, WIC, emergency food assistance, home energy assistance, school meal programs and tax credits for people with lower incomes.</p> <p>Screening takes about 15 minutes</p>	<p>Application: Health, nutrition, and family planning waiver benefits only (e.g., Medicaid, CHIP, and health plans for adults without children and Food Stamps/SNAP)</p> <p>Allows individuals to check their benefits and report changes.</p>	<p>Community Partners: Provide express enrollment for medical assistance.</p> <p>Language accessibility: Website can be viewed in both English and Spanish</p> <p>Other Info: Based on Pennsylvania's program but "stripped down" to key programs</p>

State	Information	Eligibility Screening	Enrollment	Comments
<p>Utah</p> <p>Program Name: Utah Helps https://utahhelps.utah.gov/</p> <p>Contact: None located yet.</p>	<p>Information provided on all programs to right + employment services and unemployment insurance, adoption assistance, homeless prevention services, training services, , Social Security, Veteran Services, WIC, and youth services</p> <p>Links to Utah's 211 service</p>	<p>Uses "Am I Eligible" to screen for eligibility for cash assistance, Food Stamps and child care subsidies. Cannot screen for medical assistance.</p>	<p>Application: Allows individuals to apply online for Food Stamps/SNAP, health care coverage, TANF cash assistance, and child care subsidies.</p>	<p>Community Partners: No information available.</p> <p>Language accessibility: Website can be viewed in both English and Spanish</p> <p>Other Info: Website was developed in house; not as easy to use as some others</p>

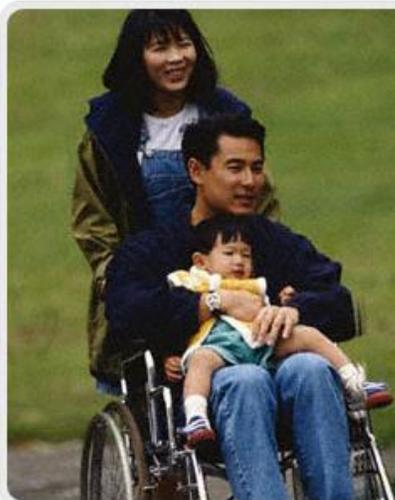
State	Information	Eligibility Screening	Enrollment	Comments
<p>West Virginia</p> <p>Program Name: inROADS (the Information Network for Resident Online Access and Delivery of Services) https://www.wvinroads.org/inroads/PGM/ASP/SC001.asp</p> <p>Contact: None located yet.</p>	<p>Includes information on all programs to right + many others including tobacco prevention, AIDS programs, breast and cervical cancer screening, WIC, immunizations, etc.</p>	<p>Assesses eligibility for all programs described at right + cash assistance and non-emergency medical transportation.</p> <p>If you choose to apply after screening, the information you give during the screening process will be automatically transferred to the application.</p>	<p>Application: Allows individuals to apply online for health care coverage, Food Stamps/SNAP, Medicare Premium Assistance Programs, School Clothing Allowance (during SCA season only), and/or Low Income Energy Assistance Program (during LIEAP season only).</p> <p>Applicants can also review existing benefits and update information.</p>	<p>Community Partners: Website includes a Community Partner section which appears to be related to medical assistance only.</p> <p>Language accessibility: Website can be viewed in English only.</p> <p>Other Info: Used Wisconsin's software.</p>

For more information:

1. Using the Internet to Facilitate Enrollment in Benefit Programs (CBPP, June 20, 2005)
<http://www.cbpp.org/cms/index.cfm?fa=view&id=912>
2. Online Information about Key Low-Income Benefit Programs (CBPP, April 27, 2009)
<http://www.cbpp.org/cms/index.cfm?fa=view&id=1414>
3. Simplifying Public Benefits: A Policy Brief by the Center for State Innovation (September 2008)
<http://www.stateinnovation.org/Publications/All-Publications/Simplifying-Public/PublicBenefits.aspx>
4. Applying Online: Using Technology to Enroll Low-wage Workers in Public Benefits (Northern J of Law and So Policy, Winter 2009)
<http://www.law.northwestern.edu/journals/njlsp/v4/n1/7/7Schott.pdf>



Language Selection: [En Español](#) | [но-русска](#) | [用汉语](#) | [Bảng Tiếng Việt](#) | [မိမာကိဒူ](#)



Welcome to COMPASS

The fast and easy way to apply for benefits - anytime and anywhere.

COMPASS is an online application for Pennsylvanians to apply for many health and human service programs.

Click on the Apply Now button below to begin or use the links on the right side for further assistance.

[Apply Now](#)

GET STARTED NOW

- [Screen for benefits](#)
- [Apply for benefits](#)

RETURNING USERS

- [Renew your benefits](#)
- [My COMPASS Account](#)
- [Finish your application](#)
- [Check application status](#)

About COMPASS

If you want to find out if you qualify for Pennsylvania health and human services, apply for new benefits, finish your application or check your status, you're in the right place.

By using COMPASS you can apply at any time during the day or night from home, a library or any location with Internet access.

Learn About Benefits

For complete information on the specific health and human service programs or benefits available through COMPASS, click on the links below.

- Health Care
- [Medical Assistance](#)
 - [CHIP](#)
 - [adultBasic](#)

Community Partner Information

Community Partner Log In

Keystone ID

Keystone Key For Business Users

Password

[Sign In](#)

* Front/Chanse Password?

[Back](#)

Welcome to COMPASS - General Information on Health and Human Services

COMPASS is Pennsylvania's fast and easy way to apply online for Health and Human Services. With the click of a button, you can learn about benefits, see if you may qualify, apply for those benefits and re-apply when its time for renewal.

- [Screening](#) lets you find out which Health and Human Services your household may be able to receive.
- [Applying](#) for benefits lets you submit an online application for Health and Human Services offered by the Commonwealth of Pennsylvania.
- [Renewing](#) benefits lets you provide the information needed to determine if you are still eligible for benefits.
- [My COMPASS Account \(MCA\)](#) lets you view a summary of your current benefit details.
- [Provider Search](#) lets you search for providers in your area that fit your needs.

The checkmarks in the table below show which benefits are currently available in COMPASS:

Services	Screen	Apply	Renew	MCA	Provider Search
Health Care: Medical Assistance	✓	✓	✓	✓	
Health Care: CHIP/adultBasic	✓	✓	✓		
Cash Assistance	✓	✓	✓	✓	
Child Care Works Program	✓	✓	✓		✓
Food Stamps	✓	✓	✓	✓	
Energy Assistance: LIHEAP	✓	✓			
School Meals	✓	✓			
Home and Community Based Services	✓	✓	✓	✓	
Long Term Care	✓	✓	✓	✓	
SelectPlan for Women	✓	✓	✓	✓	



ACCESS

Your Connection to Health and Nutrition Benefits

[Español](#)



- Am I Eligible?**
 - > Nutrition & Health Care
 - > Prescription Drug Plans
 - > Energy Assistance
 - > Tax Credits
- Apply for Benefits!**
 - > FoodShare
 - > Health Care
 - > Family Planning Waiver
- Login to Account**
 - > Check your benefits
 - > Report changes
 - > Manage health care
- OR Create an Account**

ForwardHealth
Wisconsin's health and nutrition programs
[Learn More](#)

Community Partners
Login
BadgerCare+ express enrollment for Children and registration for Community Access Points
[Learn More](#)

Providers
Login
BadgerCare+ express enrollment for pregnant women and children
[Learn More](#)

Employers
Login
Obtain information about reporting health insurance data
[Learn More](#)

ForwardHealth Home Page - Windows Internet Explorer

http://dhs.wisconsin.gov/ForwardHealth/index.htm

ForwardHealth Home Page

Health Care Programs	Nutrition Programs	Other Programs	Online Tools
 <p>BadgerCare Plus</p> <p>Wisconsin Medicaid</p> <p>Family Planning Waiver</p> <p>Long Term Care</p> <p>Wisconsin Well Woman</p> <p>Chronic Disease Program</p> <p>Prescription Drug Programs</p> <p>SeniorCare</p> <p>BadgerRx Gold</p> <p>Medicare Part D</p>	 <p>FoodShare Wisconsin</p> <p>Women, Infants and Children (WIC)</p> <p>Free and Reduced School Lunch</p> <p>Emergency Food Assistance</p> <p>Elderly Nutrition</p> <p>Commodity Supplemental</p>	 <p>Caretaker Supplement</p> <p>Child Care</p> <p>Energy Assistance (WHEAP)</p> <p>Kinship Care</p> <p>Supplemental Security Income (SSI)</p> <p>Tax Credits</p> <p>Wisconsin Works (W2)</p> <p>Health Clinics for Those with no Health Insurance</p> <p>Public Health Agencies</p>	 <p>Apply for Benefits</p> <p>Am I Eligible?</p> <p>Check my Benefits</p> <p>Report my Changes</p> <p>Other Resources</p> <p>Find a Provider</p> <p>Key Contacts - Milwaukee County Residents</p> <p>Get Help Applying for Health and Nutrition Benefits</p>

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Online Application - Windows Internet Explorer

http://www.utahhelps.utah.gov/

Online Application

En Español

Online Application

Welcome to the State of Utah's online application for the following public service programs:

- o Food Stamps
- o Financial
- o Medical Assistance - Medicaid, CHIP, UPP, PCN
- o Child Care

If you need help completing the application, please click on the Online Help Icon. Our staff are available Monday through Thursday, 7:00 am until 6:00 pm to assist you.



The application tool will ask questions about you and all of the members of the household. Before you get started, you may want to get the following information ready:

- o Income for all members in the home
- o Social Security Numbers and dates of birth
- o Assets information such as bank accounts, vehicles, homes, property
- o Housing and utility expense information

Before you begin PLEASE temporarily disable your pop-up blocker using your browser settings. If desired, you may leave your pop-up blocker enabled and hold down the CTRL button when you click on either [Start Here](#) buttons. You may also add this website as a trusted site.

If you close out your browser at any time during the application process before you complete the screens, your information will not be saved and you will need to start over from the beginning.

Once you are ready to get started, please select the button below.

Apply
[Start Here](#)

Equation
Symbol
Symbols

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Department of Workforce Services Intranet - Windows Internet Explorer

http://jobs.utah.gov/jsp/screener/splash.do

Department of Workforce Services Intranet

UTAH.GOV SERVICES | AGENCIES

Search all of Utah.gov »

Department of Workforce Services

Utah's Job Connection

for Job Seekers | for Employers | for Information and Services

Utahhelps Pre-screeing tool

[En Español](#)

[Am I Eligible?](#)

How will this help me?
If you live in Utah, this pre-screening tool will help determine if you may be eligible for Financial (Cash), Food Stamps and/or Child Care assistance programs.

What do I do?
Please answer a few questions about the people living in your home. Complete the answers based on the conditions within your household as they are now. The information you put in is confidential and will be erased once you leave the screening tool.

What will I find out?
At the end of the screening tool you will receive an estimate of any possible benefits that you may be eligible for. From the results screen you will be able to review your answers, change them if necessary, or proceed to the online application, where you can apply for services.

Please remember this is a basic screening tool only. To receive benefits you will need to complete the full eligibility process with an application and an interview. The results displayed are an estimate of what may happen and not a guarantee of benefits.

To Get started
To get started simply press the "BEGIN" button below.

Begin

ver 0.11 - 7/6/2009

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jobs.utah.gov - Customer Education - Windows Internet Explorer

http://jobs.utah.gov/opencms/customereducation/apply/forms.html

UTAH.GOV SERVICES | AGENCIES

Search all of Utah.gov »

Department of Workforce Services

Utah's Job Connection

for Job Seekers | for Employers | for Information and Services

How to Apply for Services

Services Needed	How to Apply
Food Stamps * Financial Help * Child Care * * Click here for the Pre-Screening tool (this tool will help you decide if you are potentially eligible for Financial, Food Stamps and Child Care)	Apply online If you prefer, you can print an application, complete it and return it to a DWS office . It can be mailed, faxed or dropped off. Application pdf (English) Application pdf (Spanish)
Medicaid CHIP Primary Care Network (PCN)* Utah's Premium Partnership for Health Insurance (UPP) *PCN is only available during an open enrollment period. To find out if PCN is currently available, click here .	Apply online Application pdf (English) Application pdf (Spanish)

All of these application forms are also available in the local Department of Workforce Services [offices](#).

[Help Index](#) | [Frequently Asked Questions](#) | [Forms](#) | [Office Locations](#)

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Welcome to inROADS - Windows Internet Explorer

https://www.wvinroads.org/inroads/PGM/ASP/5C002.asp

WV Department of Health and Human Resources
inROADS
Information Network for Resident Online Access and Delivery of Services

inROADS Exit Help

Welcome to inROADS

inROADS - the **Information Network for Resident Online Access and Delivery of Services** - evaluates you for possible eligibility and allows you to apply for benefits offered by the state of West Virginia.

You may apply online for Medicaid for Children and Pregnant Women, West Virginia Children's Health Insurance Program (WVCHIP), Supplemental Nutrition Assistance Program (SNAP) - an **interview** is required, Medicare Premium Assistance Programs, School Clothing Allowance (during SCA season only), and/or Low Income Energy Assistance Program (during LIEAP season only).

Click on a link to learn more about [West Virginia's Benefits](#), [Browser Compatibility](#), or [Federal Benefits](#).

What do you want to do? Once you have made your choice, please click on the Continue button at the bottom of the screen.

NOTE: If you are a past recipient of LIEAP and received an application in the mail with the option of applying online, please select the "Review Existing benefit(s)" option.

- Apply online for benefits
- Review existing benefit(s). You must have received a review notice to review online.
- Complete an unfinished application
- View a finished application

Exit Help

Go Back Where am I? Continue

start | Inbox - Microsoft Out... | Pdfs of key document... | Benefits Access | 3 Microsoft Office ... | Welcome to inROADS... | 1:36 PM

Exit

Welcome to inROADS

inROADS - the Information Network for Resident Online Access and Delivery of Services - evaluates you for possible eligibility and allows you to apply / review for benefits offered by the state of West Virginia and lets you check on your benefits information online.

Here is how **inROADS** can help you:

Self-Screening



Click on "Self-Screening" to evaluate for possible eligibility. The self-screening process can tell you if the household and the members of the household are potentially eligible for benefits.

Apply/Review For Services



Applying for Services

Click on "Apply/Review For Services" if you wish to complete an application for benefits or you have received a notice from the West Virginia Department of Health and Human Resources (WVDHHR) regarding a review.

My Benefits Account



Click on "My Benefits Account" to check your benefit information. My Benefits Account also lets you know if you need to do something to receive or keep receiving benefits.

Community Partner



Click on "Community Partner" to log on as a Community Partner organization (worker in a hospital, health center, etc).

NOTE: If you are a past recipient of LIEAP and received an application in the mail with the option of applying online, please click the "Apply/Review for Services" button



Exit Help

- Healthcare
- Children's Health Insurance Program (CHIP)
- Supplemental Nutrition Assistance Program (SNAP)
- Long Term Care
- Cash Assistance (WV WORKS)
- Medicare Premium Assistance Programs
- NEMT
- School Clothing Allowance
- Low Income Energy Assistance Program
- Bureau for Medical Services
- Voter Registration

Welcome to inROADS Self-Screening

Here's how it works: inROADS asks questions about members of the household in order to evaluate possible eligibility for benefits offered to West Virginia residents. You need to enter correct information about the members of the household to accurately screen for benefits through inROADS.

At the end of the screening process, you can apply for Medicaid for Children and Pregnant Women, the West Virginia Children's Health Insurance Program, Supplemental Nutrition Assistance Program, Medicare Premium Assistance Programs, School Clothing Allowance (during SCA season only), and/or Low Income Energy Assistance Program (during LIEAP season only). If you choose to apply, the information you give during the screening process will be automatically transferred to the application.

The information you enter is confidential. If you do not want to apply at this time, the information will be erased at the end of the screening process. You can always apply for any benefits (with the exception of SCA and LIEAP which are seasonal programs) offered by the West Virginia Department of Health and Human Resources (WVDHHR). The screening process can only determine what a household **MAY** be able to receive. An application for benefits must be submitted to determine actual eligibility.

Supplemental Nutrition Assistance Program (SNAP):

Please Note: If your household meets one of the following emergency situations, please apply at your local WVDHHR office for immediate help. You may be eligible to receive SNAP faster if you:

- Are a migrant or seasonal farm worker
- Have assets of less than \$100 and income less than \$150 per month
- Have less income and savings this month than your combined shelter/utility costs

Cash Assistance (WV WORKS):

Please Note: The WV Works Program is a work first program. Each parent or caretaker who is included in the check has the responsibility to participate in an activity such as Job Search, Employment, Community Service (volunteer work), Educational Activities or Job Skills Training.