

Modernization Subcommittees and Goals

DHS Simplification/Access Work Group

Chairs: Linda Katz and Deborah Buffi

Facilitator: Sarah Griffen

Goal: To improve ability of residents to access and retain benefits starting with simplification and coordination of processes within and across DHS programs that results in a better customer experience for two audiences - residents needing services and programs, and staff facilitating access to services and programs. Begin with family-focused programs (RIte Care/RIte Share, Child Care, RI Works, Child Support, SNAP) and then individual-focused programs (Medical Assistance, GPA). Simplification will be achieved without losing program integrity; the primary focus will be to simplify and integrate the current "paper, technology and people processes" as part of laying the groundwork for the larger modernization effort.

Donalda Carlson	DHS
Stephanie Geller	RI Kids Count
Deborah Buffi	OHHS
Nancy Pellegrino	DHS
Bert Cooper	Casey and City of Providence
Paula McFarland	RI CAP Directors Association
Cristina Amadeo	211
Kathryn Tavares	United Way
Allan Stein	United Way
Bob McDonough	RI Food Bank
Kathleen Gorman	Feinstein Center for a Hunger Free America
Gerry Bedrick	OHHS
Linda Katz	The Poverty Institute
Sarah Griffen	Consultant
Amy Lapierre	DHS
Lissa DiMauro	DHS
Deb Florio	DHS
Kim Merola Britto	DHS
Sharon Santilli	OCSS
Denise Tatro	DHS
Fred Sneesby	
Maria Anderson when Denise Tatro cannot make it	
George Bowen when he can make it	

Technology Work Group (Medium and Long-Term Planning and Information work groups have been combined)

Chairs: Stephanie Geller and Phil Silva

Facilitator: Sarah Griffen

Goal: Review current EOHHS websites for ease of access to information/consistency. Develop a plan for improved access to information on EOHHS programs. Research, design and develop a work plan for implementing the technological enhancements (e.g., benefits screener, on-line application system, etc.) needed to increase access to EOHHS benefits and services for all Rhode Islanders and to streamline processes so state offices can more efficiently serve Rhode Islanders in need.

Stephanie Geller	RI Kids Count
Paula McFarland	RI CAP Directors Association
Linda Ward	Opportunities Unlimited
Donna Martin	CPN
Jennifer Wood	Office of the Lieutenant Governor
Leon Saunders	DCYF/BHDDH
Gerry Bedrick	OHHS
George Bowen	DOIT
Art Schnure	OHHS
Phil Silva	DOIT
Ann Martino	OHHS
Tom Marcello	Real Choices
Paula Parker	DEA
Nancy Pellegrino	DHS
Maureen Maignet	
Cristina Amadeo	211
Linda Ward	Opportunities Unlimited
Joanne McGunagle	CCAP
Diana Beaton	EOHHS

BHDDH Simplification and Access Work Group

Chairs: Ann Mulready, Jane Morgan, Tanya Alderman

Goal: Review and make recommendations to (1) streamline/improve access to MH, DD, Substance Abuse Treatment services and (2) streamline/improve process for youth transitioning from DCYF to BHDDH.

Director Patricia Martinez	DCYF
Donna Martin	CPN
Neil A. Corkery	DATA
Ann Mulready	RI Disability Law Center
Liz Earls	RI Council of Community Mental Health Organizations
Jane Morgan	BHDDH
Denise Tetreault	DHS (on as needed basis)
Tom Martin	