

DHS Simplification/Access Work Group

Chair: Linda Katz

Facilitator: Sarah Griffen

Goal: To improve ability of residents to access and retain benefits starting with simplification and coordination of processes within and across DHS programs that results in a better customer experience for two audiences – residents needing services and programs, and staff facilitating access to services and programs. Begin with family-focused programs (RIte Care/RIte Share, Child Care, RI Works, Child Support, SNAP) and then individual-focused programs (Medical Assistance, GPA). Simplification will be achieved without losing program integrity; the primary focus will be to simplify and integrate the current “paper, technology and people processes” as part of laying the groundwork for the larger modernization effort.

Donalda Carlson	DHS
Stephanie Geller	RI Kids Count
Deborah Buffi	OHHS
Nancy Pellegrino	DHS
Bert Cooper	Casey and City of Providence
Paula McFarland	RI CAP Directors Association
Cristina Amadeo	211
Kathryn Tavares	United Way
Allan Stein	United Way
Bob McDonough	RI Food Bank
Kathleen Gorman	Feinstein Center for a Hunger Free America
Gerry Bedrick	OHHS
Linda Katz	The Poverty Institute
Sarah Griffen	Consultant
Amy Lapierre	DHS
Lissa DiMauro	DHS
Deb Florio	DHS
Kim Merola Britto	DHS
Sharon Santilli	OCSS

Medium and Long Term Planning Work Group

Chairs: Stephanie Geller and Phil Silva

Facilitator: Sarah Griffen

Plan for integrating work of committees into unified whole; research and follow-up on technology to allow systems within EOHHS to “talk to each other” best practices in other states, etc. to reach goal of streamlining/improving access to all EOHHS services.

Stephanie Geller	RI Kids Count
Paula McFarland	RI CAP Directors Association
Linda Ward	Opportunities Unlimited
Donna Martin	CPN
Jennifer Wood	Office of the Lieutenant Governor
Leon Saunders	DCYF/MHRH
Gerry Bedrick	OHHS
George Bowen	DOIT
Art Schnure	OHHS
Phil Silva	DOIT
Ann Martino	OHHS
Tom Marcello	Real Choices
Paula Parker	DEA
Nancy Pellegrino	DHS

Long Term Care Simplification and Access Work Group

Chairs: Maureen Maigret and _____

Review and make recommendations to streamline/simplify the process for accessing LTC services for seniors and adults with disabilities, looking at: (1) the internal processes/work flows used to access LTC services (starting with the process for community MA clients transitioning to LTC and subsequently the process for non-MA clients accessing LTC) and 2) how LTC consumers/family representatives interface with MA LTC system, including how consumers know about eligibility for services and how to access them (the external system). Identify recommendations from GWTF subgroup on LTC that pertain to this work and monitor implementation. Identify opportunities for improved coordination/access to other EOHHS services (e.g. SNAP).

Tom Conlon	DHS
Deborah Buffi	OHHS
Director Corrine Russo	DEA
Maureen Maigret	
Donna Martin	CPN
Dan Meuse	Office of the Lieutenant Governor
Diana Beaton	OHHS
Elena Nicolella/Ellen Mauro	OHHS
Chris Gadbois	The Homestead Group
Kathy McKeon	Dioceses Community Affairs
Linnea Tuttle	Tritown CAP
Lorna Ricci	OSCIL

Information Work Group

Chairs: Joanne McGunagle/Paula McFarland, Art Schnure/Diana Beaton (NOT YET DISCUSSED/CONFIMED)

Review current EOHHS websites for ease of access to information/consistency. Develop plan for improved access to information/screening across all EOHH programs. (One stop portal).

Maureen Maigret	
Cristina Amadeo	211
Linda Ward	Opportunities Unlimited
Joanne McGunagle	CCAP
Leon Saunders	DOIT
George Bowen	DOIT
Phil Silva	DOIT
Art Schnure	EOHHS
Diana Beaton	EOHHS

MHRH Simplification and Access Work Group

Chairs: Ann Mulready, Jane Morgan

Review and make recommendations to (1) streamline/improve access to MH, DD, Substance Abuse Treatment services and (2) streamline/improve process for youth transitioning from DCYF to MHRH.

Director Patricia Martinez	DCYF
Donna Martin	CPN
Neil A. Corkery	DATA
Ann Mulready	RI Disability Law Center
Liz Earls	RI Council of Community Mental Health Organizations
Jane Morgan	MHRH
Denise Tetreault	DHS (on as needed basis)
Tom Martin	MHRH
Charles William	MHRH